

What to expect?

On a Rotalis trip we ride between 15 and 35 miles a day.

We start riding after breakfast and will have several breaks in which your tour guide will explain you the culture, landscape and so on, we visit cultural monuments or have a wine tasting for example. We will have a midday picnic prepared by a tour guide with local delicacies and in the late afternoon/early evening we will arrive at the hotel. You will find your suitcases in your room. Dinner will be served at the hotel restaurant or at a restaurant popular among locals.



The ROTALIS bike

All our bikes have low step-through frames. They fit for heights from 5'1 to 6'5. Your guides will help you to adjust your bike to your needs at the start of the tour.

The ROTALIS e-bike

On each trip (except for only e-bike trips) we offer a limited number of e-bikes. It supports you while climbing on hills but you have to pedal to activate the motor. The weekly rent is € 219. As some of the group ride a hybrid bike, we ask for thoughtfulness as everyone should enjoy the Rotalis trip.

If there is a problem with your bike please let the tour guide know immediately. It is often just a small detail which can be fixed right away. If not we do have replacement bikes.



During the trip we lend you a **waterproof double-sided pannier** for the bike. It is big enough to put everything inside that you need during a bike day, like your camera, rain gear and swimwear.



At the start of the tour you will get a **ROTALIS water bottle**. You can fill it up at every encounter with the ROTALIS van (which will meet the group regularly).



What to bring



Clothes

We recommend wearing **sportive and comfortable** casual clothes for riding the bike. Special racing clothes are not necessary, but bright and colorful clothes increase your visibility.

It is important to wear **sturdy shoes** and if possible, we recommend water-repellent shoes. On some trips we do have some short hikes.

Please keep in mind to visit churches only in appropriate clothes.

Several of our partner hotels have a pool and also along the route you have the possibility to bath in the sea or in lakes. So please bring your **swimwear**.



In the evening we will have dinner in the hotel restaurant or in restaurants outside our hotel. Casual chic clothing is appropriate, no evening dress required.

We hope for nice weather with a lot of sunshine on our tours but cannot influence the forecast. To be prepared if it starts raining please bring your **rain gear**. As you sit on the bike a rain jacket may not be enough. Please keep in mind to protect your legs and shoes as well.

Also important are **sun screen**, a sun protecting **head covering** and **insect repellent**.



Although a **helmet** is only mandatory in Spain and South Africa **we highly recommend wearing one**. We do not offer helmets for rent because of hygiene and your personal helmet fits you best!

Please have your passport ready, when meeting the tour guides. As the tour guides will do the check-in at every hotel of the trip, they need your passport information for the hotels.

Why is a Rotalis trip special? One of the reasons – our fabulous tour guides!

Our colleagues offer you an all-round service. One will pedal with the group (and take over navigating) and let you know all important things about the route, the culture, the landscape. Another guide drives our van and trailer with replacement bikes. If the weather is good enough and there is a nice spot, this guide will prepare a delicious **picnic** for you with local specialties. Otherwise we will go to a beautiful restaurant.

In the Rotalis van there is always enough water and fruits to refresh the group during the day. The cost for this service and the picnic lunches is not part of the tour price, it will be divided on each participant at the end of the trip. We hope you understand that it is not possible to take the actual consumption of every single into account.



Each day you put **your suitcase** in front of your hotel room. Your tour guides will pick it up and upon arriving in the next hotel of the tour you will find your suitcase in your room.

If you need a break from riding you can board our ROTALIS van. This way you can drive sections from the route.

Our guests always ask for a guideline on how much to tip our tour guides. Due to our experience an appropriate tip is between € 25 and € 50 for each guest and each tour guide.

Our tour guides are well-experienced and do their very best to make your trip to an unique experience.

The tour guides are the ones who make your travel experience unforgettable, therefore they will be pleased if you honor their efforts.

Important to know

Valuables

Please take only those valuables on the trip that you really need. Rotalis is not liable for any thefts.

Electric current

In Europe the mains voltage is 230 V at a mains frequency of 50 Hz. The outlets are different within European countries. So please check in advance the required adapter for your personal appliances.



Money



All European countries accept credit cards (mostly VISA and MasterCard, American Express is less common) but except for Scandinavia, where you can use credit cards everywhere, in other countries there might be (especially small) businesses which only accept cash. So, you should have some cash, just in case. To avoid high fees we recommend to withdraw some cash at an ATM so you are prepared for everything.

To avoid inconveniences when using your card, you should inform your bank that you want to use your credit card abroad.

Safety notes

Fortunately, accidents on our tours are very seldom. Due to our experience it helps if you **keep your distance** (min 2 meters) to the man/woman in front if he/she has to break unexpectedly.

Stay on the right side of the street. Other road users rely on everyone else to keep to the rules especially on blind bends.



Please only ride next to each other if traffic permits. On some short parts of the tour there might be a little traffic. If you keep your distance, cars which are overtaking can queue in.

If going downhill, please take your time. To control the pace, your tour guide will go first, please do not overtake him. If you feel a little insecure, it is okay to step down the bike.

When parking your bike, we ask you to watch out that it does not damage any other things (like cars, showcases...) if it might fall. Rotalis cannot be held liable for this.

If you get lost and are separated from the group, please stay where you are. Your tour guide will go back and pick you up. If you pedal by yourself you might take the wrong turn and the tour guide cannot find you.

For each ride the tour guide will inform you of what is important and how you should drive.
During the trip the tour guide has the final power of decision.

Your luggage is transported in the Rotalis van. Due to the different tasks, the tour guide is not always next to the car. Therefore, Rotalis is only liable for theft and so on if the bus was parked grossly negligent.

We look forward to welcoming you as our guests and wish you a wonderful Rotalis trip!

VERY IMPORTANT!

If, at short notice, you cannot participate in the trip or if you will be delayed, please inform us immediately. Our office hours are from Monday to Thursday from 9 a.m. to 12 p.m. and from 2 p.m. to 4 p.m. On Friday you can reach us from 9 a.m. to 2 p.m. Outside our office hours please call the following "emergency" number:

+43 676 440 5139

You can also leave a voice mail if you cannot get through.
